



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

MALAYSIA'S NATIONAL RECOVERY PLAN (NRP)
FREQUENTLY ASKED QUESTIONS

S/N	Question	Answer
Leaving Malaysia		
1	Are Singaporeans allowed to leave Malaysia during the various phases of National Recovery Plan (NRP)?	<p>Different states/territories are under different phases of the NRP. Please refer to official websites for the latest restrictions under the NRP.</p> <p>We urge all Singaporeans to abide by local laws and restrictions and adhere to the SOPs.</p> <p>Singaporeans are allowed to leave Malaysia during this period. However, you should be prepared for some travel inconveniences.</p>
2	Are airports and land checkpoints open during this period? Are flights available during this period?	<p>Based on available information, airports and land checkpoints^{**} continue to operate during this period. There are daily flights to Singapore from KLIA and klia2, as well as a few other cities[^]. Note that cross-border land/rail transport services remain suspended at this time. Those leaving Malaysia are advised to plan their own transport arrangements and check directly with transport operators for the latest information.</p> <p>^{**}Operating hours at the Bangunan Sultan Iskandar Checkpoint in Johor Bahru is 7am to 7pm daily and Kompleks Sultan Abu Bakar in Tanjung Kupang is 8am to 12am daily.</p> <p>[^]Please check with the airlines for the latest information.</p>
3	I am a Singaporean and I intend to return to Singapore. Am I allowed to travel across states to KL International Airport (KLIA) / Causeway / Second Link?	<p>Please check with the nearest police station whether a police permit is required and obtain one if necessary. This applies for those travelling to KLIA/klia2 and Subang Airport, as well as those returning to Singapore via the land checkpoints. A letter from our office is not required when applying for the police permit.</p>



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

4	I am a Singapore passport holder in Malaysia. My visit pass has expired/will be expiring during the NRP period. Can I leave Malaysia?	<p>If your social visit pass has expired, before you can leave Malaysia, you must report to the Jabatan Immigration Malaysia (JIM) office to obtain a Special Pass.</p> <p>If your social visit pass has expired and you have valid reasons and need to continue to stay on in Malaysia, you should regularise your stay and apply for the relevant long term passes as soon as possible, or risk being subjected to penalties for immigration offences.</p> <p>Please make an appointment online with JIM at http://sto.imi.gov.my – no walk-in services are allowed.</p> <p>Due to the high volume of applications, appointment slots are expected to be filled quickly. Please note that we will not be able to book appointment slots for you.</p> <p>For Social Visit Pass holders, JIM requires a letter from the High Commission or Consulate-General if you wish to extend your visit pass. To obtain such a letter, please send an email with a copy of your passport biodata page to:</p> <p>Singapore High Commission in KL: singhc_kul@mfa.sg OR</p> <p>Singapore Consulate-General in JB: singcon_jhb@mfa.sg if you are in the state of Johor.</p> <p>Please note that the granting of pass extension or long term passes is the discretion of the Malaysian immigration authorities, and we will not be able to appeal on your behalf. If you are unable to obtain an extension or a long-term pass, you should comply with the directives of the Immigration authorities and leave Malaysia in accordance with the visit pass granted to you.</p> <p>For queries related to Malaysian immigration matters, please contact the authorities at +60 3 8888 2010 or email to covid19.mkn@1govuc.gov.my. You may also visit JIM's portal at www.imi.gov.my or their Facebook or Twitter pages.</p>
---	---	--

Entering Singapore		
5	Do I need to submit my health information before entering Singapore?	All travellers to Singapore, including Singaporeans, Singaporean PRs and Singapore permit holders must submit a health declaration via the SG Arrival Card e-Service within three days prior their arrival in Singapore.



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

6	Are foreigners who are Singapore long term pass or permit holders allowed to enter Singapore?	All Singapore long-term pass holders who wish to enter Singapore are required to apply for entry approval from the relevant agencies. This includes existing and In-Principle Approval holders of Long-Term Visit Pass, Student's Pass, and Work Pass. Pass holders may enquire with ICA, Ministry of Education (MOE), or Ministry of Manpower (MOM) respectively.
7	[UPDATED] Will Singaporeans, Singapore PRs, and Singapore long-term pass or permit holders, returning from Malaysia be subjected to Stay-Home Notice (SHN)?	<p>Stay Home Notice at Dedicated Facilities. All travellers with travel history to Malaysia in the past 14 days, including transit, will be required to serve 10-day SHN at SHN-Dedicated Facilities (SDF). They will have to bear the cost of their SDF stay*.</p> <p>Pre-departure COVID-19 PCR Test (PDT). All travellers including Singaporeans and Singapore PRs arriving in Singapore with travel history to Malaysia in the past 14 days are required to obtain a negative PDT taken within 48 hours before departure. However, Singaporeans arriving via the land checkpoints are exempted from this PDT requirement. More information is available here.</p> <p>Singaporeans and Singapore PRs may also refer to the online self-help tool to find out the latest travel health measures. Currently, there are no concessions for travellers who are vaccinated against COVID-19 or those who have recovered from it.</p> <p>* Click here to find out more about the cost of SDF.</p>
8	[UPDATED] Must Singapore Citizens / Singapore PRs / Singapore long-term pass or permit holders who return to Singapore undergo COVID-19 testing during SHN? Is the test chargeable?	<p>All travellers will undergo COVID-19 PCR tests on-arrival* at Singapore and an exit PCR test on Day 10 of their arrival.</p> <p>In addition, all travellers are also required to self-administer Antigen Rapid Test (ART) on Days 3 and 7 of their SHN.</p> <p>They will be allowed to end their SHN as long as they have a negative PCR test on Day 10 of the SHN.</p> <p>The costs of the COVID-19 tests are to be borne by the travellers^.</p> <p>* To expedite the COVID-19 PCR test at the airport, travellers are strongly encouraged to register and pre-pay for their on-arrival COVID-19 PCR test here prior to departing for Singapore.</p> <p>^ Click here to find out more about the cost of PCR tests and ARTs.</p>



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

9	I wish to visit my family member in Singapore for emergency reasons such as death or critical illness. What should I do?	<p>Under the Death and Critical Illness Emergency Visit (DCEV) Scheme, foreign travellers from Malaysia may appeal to visit a family member in Singapore for emergency reasons such as death or critical illness.</p> <p>Travellers who have family members who are Singapore citizens/Permanent Residents should submit an application for entry approval under the Familial Ties Lane here.</p> <p>Alternatively, please write in via the enquiry form here under the category "Appeal for entry into Singapore under Compassionate Reasons" with relevant supporting documents such as:</p> <ul style="list-style-type: none">• Death certificate or any other documents as proof of death of the immediate family member (for death cases) or Doctor's letter to support critically ill cases (for critically ill cases);• Official documents to prove familial connection;• Passport biodata page of all travellers;• Any other supporting documents. <p>Approved travellers will be required to abide by the stipulated health measures for entry including Stay Home Notice and COVID-19 tests. The local authorities in Singapore will facilitate arrangements for the travellers to make short and safe visits to the medical facility and/or funeral, subject to prevailing health policies governing such visits.</p> <p>For more information, you may refer to ICA SafeTravel website or enquire online here under the category, "Appeal for entry into Singapore under Compassionate Reasons". You may also call SafeTravel Enquiries Helpline at +65 6812 5555 for assistance.</p>
10	Can travellers who are vaccinated against or have recovered from COVID-19 be exempted from prevailing border health measures such as SHN, COVID-19 PCR tests, ARTs etc.?	<p>At present, there are no concessions for travellers who are vaccinated against COVID-19 or those who have recovered from it. The prevailing border health measures apply to all travellers.</p>



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

Entering Malaysia		
11	Are foreigners, including Singaporeans, allowed to enter Malaysia during the NRP period?	<p>Singaporeans are currently not allowed to enter Malaysia on social visit passes.</p> <p>For those with other types of visit passes, please approach the Malaysian High Commission in Singapore (https://www.kln.gov.my/web/sgp_singapore/home), Malaysia's Immigration Department (JIM) (https://www.imi.gov.my), and JIM's Expatriate Services Division (https://esd.imi.gov.my/portal) for information or clarifications on the entry restrictions.</p>
12	I wish to visit my family member in Malaysia for emergency reasons such as death or critical illness. What should I do?	<p>Under the Death and Critical Illness Emergency Visit (DCEV) Scheme, Singapore Citizens, Singapore Permanent Residents, holders of Singapore's Long Term Pass who are immediate family members of the deceased/critically ill patient (i.e. parents, children, close siblings and legal guardian) may apply to enter Malaysia.</p> <p>Please note that DCEV is only applicable for travel via air (KLIA & klia2) and land border crossings between Malaysia and Singapore (BSI and KSAB), and limited to emergency visits in Peninsular Malaysia. Only a maximum of two visitors per case is allowed. The applicant must be between 21 to 60 years old and priority for entry will be given to spouse or child(ren) / parents to the deceased/critically ill patient.</p> <p>For more information, you may refer to Malaysian immigration's MyTravelPass website or enquire online here.</p>
Other Information		
13	Who can Singaporeans contact for Consular assistance during this period?	<p>High Commission of the Republic of Singapore in Kuala Lumpur</p> <p>Address: 209, Jalan Tun Razak, 50400 Kuala Lumpur Tel: +60 3-2161-6277 (Office hours) Email: singhc_kul@mfa.sg</p> <p>Emergency Tel (after hours): +60-16-661-0400 [Note: This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]</p> <p>The Consular Counter provides consular services via pre-approved appointments only. You may request for an appointment slot using the online form here: go.gov.sg/SHCKL-appt or you can scan the QR code below using your mobile device.</p>



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR



Consulate-General of the Republic of Singapore in Johor Bahru

Address: Suite 35.02, Level 35, Johor Bahru City Square Office Tower, 106-108, Jalan Wong Ah Fook

Tel: +60-7-226-5012

Email: singcon_jhb@mfa.sg

Emergency Tel (after hours): +60-19-791-1166

[Note: This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]

The Consular Counter provides consular services **via prior appointment only**. Please send an email to singcon_jhb@mfa.sg to make an appointment.

**Updated as of 07 Oct 2021 1800hrs*