



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

MOVEMENT CONTROL ORDER (MCO) IN MALAYSIA
FREQUENTLY ASKED QUESTIONS

S/N	Question	Answer
Leaving Malaysia		
1	Are Singaporeans allowed to leave Malaysia during the Movement Control Order(MCO)/lockdown/State of Emergency?	<p>Please refer to official government and news websites for the latest restrictions under the MCO/lockdown/State of Emergency.</p> <p>In addition, a State of Emergency has been declared until 01 Aug 2021 or until the COVID-19 situation improves. The authorities have given the assurance that there would be no curfews, and that government services would continue to operate during this period. We urge all Singaporeans to abide by local laws and restrictions; and to adhere strictly to the SOPs.</p> <p>Singaporeans in Malaysia are allowed to leave Malaysia during this period. However, you should be prepared for some travel inconveniences.</p>
2	Are airports and land checkpoints open during this period? Are flights available during this period?	<p>Based on available information, airports and land checkpoints** will continue to operate during this period. There are daily direct flights to Singapore from KLIA and klia2, as well as few other cities. ^ Note that cross-border land/rail transport services remain suspended at this time. Those leaving Malaysia are advised to plan their own transport arrangements and check directly with transport operators for any changes or cancellations.</p> <p>[**Operating hours at the Bangunan Sultan Iskandar Checkpoint in Johor Bahru is 7am to 7pm daily and Kompleks Sultan Abu Bakar in Tanjung Kupang is 8am to 12am daily.]</p> <p>[^Please check with the airlines for the latest information.]</p>
3	I am a Singaporean and I intend to return to Singapore. Am I allowed to travel across states to KL International Airport (KLIA) / Causeway / Second Link?	<p>Due to inter-state and/or inter-district travel restrictions, depending on your locality, please check with your nearest police station whether a police permit is required and obtain one if you are required to do so. This includes those travelling to KLIA/klia2 and Subang Airport, as well as those returning to Singapore via the land checkpoints.</p>



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KUALA LUMPUR

4	<p>I am a Singapore passport holder in Malaysia. My visit pass has expired/will be expiring during the MCO/CMCO/RMCO period. Can I leave Malaysia?</p>	<p>Malaysian immigration authorities have clarified that foreigners who entered Malaysia before the MCO on 18 Mar 2020 and whose social visit passes had expired, may leave Malaysia within 14 working days from 31 Mar 2021 without having to obtain prior approval or any special extension pass.</p> <p>If you have valid reasons and need to continue to stay on in Malaysia, you should regularise your stay and apply for the relevant long term passes as soon as possible, or risk being subjected to penalties for immigration offences.</p> <p>As for Singaporeans with existing long-term passes, they may leave Malaysia at anytime as long as their long-term pass remains valid.</p> <p>Please make an appointment online with Jabatan Imigresen Malaysia (JIM) at http://sto.imi.gov.my – no walk-in services are allowed.</p> <p>Due to the high volume of applications, appointment slots are expected to be filled quickly. Please note that we will not be able to book appointment slots for you.</p> <p>For Social Visit Pass holders, JIM requires a letter from the High Commission or Consulate-General if you wish to extend your visit pass. To obtain such a letter, please send an email with a copy of your passport biodata page to:</p> <p>Singapore High Commission in KL: singhc_kul@mfa.sg OR</p> <p>Singapore Consulate-General in JB: singcon_jhb@mfa.sg if you are in the state of Johor.</p> <p>Please note that the granting of pass extension or long term passes is the discretion of the Malaysian immigration authorities, and we will not be able to appeal on your behalf. If you are unable to obtain an extension or a long-term pass, you should comply with the directives of the Immigration authorities and leave Malaysia in accordance with the visit pass granted to you.</p> <p>For queries related to Malaysian immigration matters, please contact the authorities at +60 3 8888 2010 or email to covid19.mkn@1govuc.gov.my. You may also visit JIM's portal at www.imi.gov.my or their Facebook or Twitter pages.</p>
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KUALA LUMPUR

Entering Singapore		
5	Do I need to submit my health information before entering Singapore?	All travellers to Singapore, including Singaporeans, Singaporean PRs and Singapore permit holders must submit a health declaration via the SG Arrival Card e-Service within three days prior their arrival in Singapore.
6	Are foreigners who are Singapore long term pass or permit holders allowed to enter Singapore?	All Singapore long-term pass holders who wish to enter Singapore are required to apply for entry approval from the relevant agencies. This includes existing and In-Principle Approval holders of Long-Term Visit Pass, Student's Pass, and Work Pass. Pass holders may enquire with ICA, Ministry of Education (MOE), or Ministry of Manpower (MOM) respectively.
7	[UPDATED] Will Singaporeans, Singapore PRs, and Singapore long-term pass or permit holders, returning from Malaysia be subjected to Stay-Home Notice (SHN)?	<p><i>Stay Home Notice at Dedicated Facilities.</i> All travellers with travel history to Malaysia in the past 21 days, including transit, will be required to serve 14-day SHN at SHN-Dedicated Facilities (SDF). All travellers will have to bear the cost of their SDF stay.</p> <p><i>Pre-departure COVID-19 PCR Test (PDT).</i> All travellers including Singaporeans and Singapore PRs arriving in Singapore with travel history to Malaysia in the past 21 days are required to obtain a negative PDT taken within 72 hours before departure. However, Singaporeans arriving via the land checkpoints are exempted from this PDT requirement. More information is available here.</p> <p>Singaporeans and Singapore PRs may also refer to the online self-help tool to find out the latest travel health measures. Currently, there are no concessions for travellers who are vaccinated against COVID-19 or those who have recovered from it.</p>
8	[UPDATED] Must Singapore Citizens / Singapore PRs / Singapore long-term pass or permit holders who return to Singapore undergo COVID-19 testing during SHN? Is the test chargeable?	<p>All travellers will undergo COVID-19 PCR tests on-arrival* at Singapore and another one on Day 14 of their arrival.</p> <p>In addition**, all travellers are also required to undergo self-administered Antigen Rapid Test (ART) on Days 3, 7 and 11 of their SHN.</p> <p>They will be allowed to end their SHN as long as they have a negative PCR test on Day 14 of the SHN.</p> <p>The costs of the COVID-19 tests are to be borne by the travellers^.</p> <p>* To expedite the COVID-19 PCR test at the airport, travellers are strongly encouraged to register and pre-pay for their on-arrival COVID-19 PCR test here prior to departing for Singapore.</p>



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

		<p>** With effect from 2359 hrs, 27 Jun 2021.</p> <p>^ Click here to find out more about the cost of PCR tests and ARTs.</p>
9	<p>I wish to visit my family member in Singapore for emergency reasons such as death or critical illness. What should I do?</p>	<p>Under the Death and Critical Illness Emergency Visit (DCEV) Scheme, foreign travellers from Malaysia may appeal to visit a family member in Singapore for emergency reasons such as death or critical illness.</p> <p>Travellers who have family members who are Singapore citizens/Permanent Residents should submit an application for entry approval under the Familial Ties Lane here.</p> <p>Alternatively, please write in via the enquiry form here under the category "Appeal for entry into Singapore under Compassionate Reasons" with relevant supporting documents such as:</p> <ul style="list-style-type: none">• Death certificate or any other documents as proof of death of the immediate family member (for death cases) or Doctor's letter to support critically ill cases (for critically ill cases);• Official documents to prove familial connection;• Passport biodata page of all travellers;• Any other supporting documents. <p>Approved travellers will be required to abide by the stipulated health measures for entry including Stay Home Notice and COVID-19 tests. The local authorities in Singapore will facilitate arrangements for the travellers to make short and safe visits to the medical facility and/or funeral, subject to prevailing health policies governing such visits.</p> <p>For more information, you may refer to ICA SafeTravel website or enquire online here under the category, "Appeal for entry into Singapore under Compassionate Reasons". You may also call SafeTravel Enquiries Helpline at +65 6812 5555 for assistance.</p>
10	<p>[NEW] Can travellers who are vaccinated against or have recovered from COVID-19 be exempted from prevailing border health measures such as SHN, COVID-19 PCR tests, ARTs etc.?</p>	<p>At present, there are no concessions for travellers who are vaccinated against COVID-19 or those who have recovered from it. The prevailing border health measures apply to all travellers.</p>



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KUALA LUMPUR

Entering Malaysia		
11	Are foreigners, including Singaporeans, allowed to enter Malaysia during the MCO period?	<p>Singaporeans are currently not allowed to enter Malaysia on social visit passes.</p> <p>For those with other types of visit passes, please approach the Malaysian High Commission in Singapore (https://www.kln.gov.my/web/sgp_singapore/home/), Malaysia's Immigration Department (JIM) (https://www.imi.gov.my/), and JIM's Expatriate Services Division (https://esd.imi.gov.my/portal) for information or clarifications on the entry restrictions.</p>
12	I wish to visit my family member in Malaysia for emergency reasons such as death or critical illness. What should I do?	<p>Under the Death and Critical Illness Emergency Visit (DCEV) Scheme, Singapore Citizens, Singapore Permanent Residents, holders of Singapore's Long Term Pass who are immediate family members of the deceased/critically ill patient (i.e. parents, children, close siblings and legal guardian) may apply to enter Malaysia.</p> <p>Please note that DCEV is only applicable for travel via air (KLIA & klia2) and land border crossings between Malaysia and Singapore (BSI and KSAB), and limited to emergency visits in Peninsular Malaysia. Only a maximum of two visitors per case is allowed. The applicant must be between 21 to 60 years old and priority for entry will be given to spouse or child(ren) / parents to the deceased/critically ill patient.</p> <p>For more information, you may refer to Malaysian immigration's My Travel Pass website, https://mtp.imi.gov.my/myTravelPass/main?termConditionDCEV or enquire online here.</p>
Other Information		
13	Who can Singaporeans contact for Consular assistance during this period?	<p><u>High Commission of the Republic of Singapore in Kuala Lumpur</u></p> <p>Address: 209, Jalan Tun Razak, 50400 Kuala Lumpur Tel: +60 3-2161-6277 (Office hours) Email: singhc_kul@mfa.sg</p> <p>Emergency Tel (after hours): +60-16-661-0400 [Note: This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]</p> <p>The Consular Counter provides consular services via pre-approved appointments only. You may request for an appointment slot using the online form here: go.gov.sg/SHCKL-appt or you can scan the QR code below using your mobile device.</p>



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KUALA LUMPUR



Consulate-General of the Republic of Singapore in Johor Bahru

Address: Suite 35.02, Level 35, Johor Bahru City Square Office Tower,
106-108, Jalan Wong Ah Fook

Tel: +60-7-226-5012

Email: singcon_jhb@mfa.sg

Emergency Tel (after hours): +60-19-791-1166

[Note: This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]

The Consular Counter provides consular services **via prior appointment only**. Please send an email to singcon_jhb@mfa.sg to make an appointment.

**Updated as of 24 June 2021 0900hrs*