

FREQUENTLY ASKED QUESTIONS ON THE SINGAPORE-CHINA FAST LANE

Application Process

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1. I want to go to Singapore

1.1. I am a Singaporean/PR/LTVP residing in China

1.1.1. Using the fast-lane to return to Singapore

(a) Can I apply to use the fast-lane to return to Singapore for a short trip?

- Yes, please refer to the process outlined in [section 1.2](#).
- However, you should note that as China has suspended entry into China by foreign nationals holding visas/residence permits as of 28 March 2020, you may need to re-apply for a new visa when entering China.
- Long-Term Pass holders who are eligible to apply for fast lane travel include holders of MOM-issued work passes (e.g. Employment Pass, EntrePass, Personalised Employment Pass, S Pass, Work Permit, Dependant's Pass) and holders of the ICA-issued Long-Term Visit Pass.

1.1.2. Using the fast-lane to return to China

(a) If I return to Singapore using normal procedures, can I still re-enter China using the fast lane given that China has suspended existing visa/residence permits?

- Yes, you can apply to re-enter China via fast-lane. Please refer to the process outlined in [section 2.1](#).

1.2. I am residing in China

1.2.1. Application

1.2.1.1. Overview

(a) Who is eligible to apply to travel to Singapore under the fast lane?

- Residents in China who need to make essential business or official travel between Singapore and the fast lane regions in China (Chongqing, Guangdong, Jiangsu, Shanghai, and Zhejiang).
- As there are currently no direct flights with Tianjin, fast-lane travel is not applicable for those coming from Tianjin for now.

(b) When can I start applying?

- From 8 June 2020, travellers sponsored by government agencies may submit applications through their respective sponsors.
- Direct applications by companies will be announced in a later phase.

(c) How do I apply to travel to Singapore under the fast lane?

- **Step 1: Be hosted.** Fast-lane travellers must be hosted by a company or a government agency in Singapore.
- **Step 2: Apply for a SafeTravel Pass.** The host company can self-sponsor and file the application for a SafeTravel Pass via the [SafeTravel Pass Application Portal](https://safetravel.ica.gov.sg) (safetravel.ica.gov.sg) on behalf of the traveller either directly, or through a sponsoring government agency.
 - The application for the SafeTravel Pass will open 20 working days, and close 5 working days before the day of the traveller's planned departure. **To allow sufficient time for processing, applications should be made at least two weeks in advance.**
 - When the SafeTravel Pass application is approved, an approval letter will be issued to the applicant and the sponsoring company / government agency by email within 3 working days.
- **Step 3: Apply for visa (if necessary).** Upon approval of the SafeTravel Pass, applicants should proceed to apply for a visa if necessary.
 - If the applicant does not have an existing valid visa, he/she should proceed to apply for a visa with the SafeTravel pass approval letter through the usual

channels (Singapore overseas missions, authorised visa agents, local contact or companies) at least 4 working days before departure.

- If the applicant has an existing valid visa, he/she need not apply for a new visa. The visa suspension will be lifted when the SafeTravel Pass is approved.
 - If the applicant did not require a visa prior to the COVID-19 pandemic, he/she does not need to apply for a visa. For example, passport holders from countries/regions with which Singapore has visa-free arrangements, as well as official passport holders.
 - Applicants can check his/her visa status through <https://eservices.ica.gov.sg/esvclandingpage/save>.
 - Please refer to <https://www.ica.gov.sg/enteranddeparting/before/entryvisa/> for more information on Singapore's visa requirements.
- **Step 4: Submit pre-trip declarations.**
 - The applicant must submit pre-trip health and travel history declarations as well as declare his/her accommodation electronically via the SG Arrival Card, within 3 days prior to the date of arrival in Singapore.
 - The sponsoring company or government agency should log onto the SafeTravel Pass portal 1 to 2 days before the traveller's departure to submit the traveller's negative COVID-19 test result and controlled itinerary in Singapore.
 - **Step 5: On day of departure, bring required documents for pre-boarding checks.**
 - The traveller is required to produce a valid SafeTravel Pass, a negative COVID-19 polymerase chain reaction (PCR) test result, a return air ticket, and a valid visa (for visa-required passport holders) for pre-boarding checks. Otherwise, he/she may be refused boarding.

1.2.1.2. *SafeTravel Pass*

(d) What is the SafeTravel Pass?

- A SafeTravel Pass allows residents in China to seek entry into Singapore under the fast lane.
 - It will be valid for one single entry into Singapore anytime within the stipulated week (0000hrs Monday to 2359hrs Sunday).

- Travellers must enter Singapore within this stipulated week, and can stay in Singapore for the duration of their Visit Pass issued to them at the immigration checkpoint in Singapore.
- For example, if the traveller's SafeTravel Pass is valid from 6 to 12 July 2020, he/she must seek entry into Singapore within this period, and can stay for the duration of the Visit Pass issued to him/her at the checkpoint.
- SafeTravel Passes will be issued on a limited basis in order to manage the risk of imported COVID-19 cases.
- Please send an email to COVID_SAFETRAVELPASS@mti.gov.sg if you have further queries related to the SafeTravel Pass.

(e) What happens if my SafeTravel Pass has expired?

- If the traveller's SafeTravel Pass has expired, he/she should submit a new application

(f) Can tourists apply for SafeTravel Passes?

- No. SafeTravel Passes are only issued to short-term official and business visitors on essential travel.

(g) Can my SafeTravel Pass be transferred to my family member, friend, colleague or business partner?

- No. SafeTravel Passes are not transferable.

(h) Do I need to pay for a SafeTravel Pass?

- No.

(i) Is there a limit to the number of times I can apply for a SafeTravel Pass?

- There is no limit to the number of times a traveller can apply for a SafeTravel Pass. Every entry to Singapore requires a new SafeTravel Pass application.

1.2.1.3. *Visa*

(a) What visa will I be eligible for under the fast lane, and what is the duration of stay that I will be eligible for in Singapore?

- Every application for a visa, including the type of visa granted, will be considered on its own merits and subject to approval.
- That said, travellers who are granted entry into Singapore are generally issued with a Visit Pass, of which the duration would be aligned to that accorded to the passport holder prior to the COVID-19 pandemic.

(b) Do I need a visa?

- Yes, a visa is required for all fast-lane travellers, except those with an existing valid visa, or did not require a visa prior to the COVID-19 pandemic (e.g. passport holders from countries/regions with which Singapore has visa-free arrangements, as well as official passport holders).
- Please refer to <https://www.ica.gov.sg/enteranddeparting/before/entryvisa/> for more information on Singapore's visa requirements.

(c) How can I further extend my Visit Pass / stay when I am in Singapore, if necessary?

- All applications for extension of Visit Pass must be submitted online using ICA's e-Service (<https://eservices.ica.gov.sg/esvclandingpage/extend>) at least 7 days prior to the expiry of the Visit Pass to avoid overstaying.
- Extension of Visit Pass will not be accepted over the counter.
- Each application is considered on its own merits.

1.2.1.4. *Other queries*

(a) Can I use the fast lane to come to Singapore for long-term work?

- No. Travellers seeking to enter Singapore for long-term work may wish to visit www.mom.gov.sg/passes-and-permits for more information on a separate scheme.

(b) Can I use the fast lane to come to Singapore for long-term study?

- No. Travellers seeking to enter Singapore for study may wish to visit <https://www.ica.gov.sg/news-and-publications/media-releases/media-release/entry-approval-required-for-all-long-term-pass-holders> for more information on a separate scheme.

(c) Can I use the fast lane to transit through Singapore?

- No. The fast lane is only for short-term essential business and official travel between Singapore and the fast lane regions in China, and not for transit through Singapore.

(d) Who can I contact for more information on the arrangements on the Singapore side?

- Please liaise with your host company or government agency for more details on the local arrangements.
- More details on the fast lane can be found in the press statement and FAQs at <https://www.mfa.gov.sg/Newsroom/Press-Statements-Transcripts-and-Photos/2020/06/20200603-SG-CHINA-Fast-Lane-Essential-Travel>.

1.2.2. Pre-departure in China

(a) What health measures must I take in China before departing for Singapore?

- Travellers must remain in any of the sending fast lane regions for the last seven days prior to departure for Singapore.
- They must monitor their health status before departure from fast lane regions in China, undergo a pre-departure PCR test in China at least once within 48 hours before departure, and obtain a certificate of having tested negative for COVID-19 from the medical institutions designated by the relevant provincial/municipal government in China.
- Please check with the local authorities on the list of approved medical institutions.

(b) What documentation do I need to present to the airline staff at check-in before I will be allowed to board a flight from China to Singapore?

- The traveller is required to produce the following documents for pre-boarding checks:
 - A valid SafeTravel Pass approval letter (the date of entry into Singapore must fall within the period of entry stated in the letter);
 - A valid visa to enter Singapore (for visa-required passport holders who are short-term visitors to Singapore);
 - A valid certificate of negative result for a COVID-19 PCR test taken within 48 hours before departure for Singapore (the certificate must be from the medical institutions designated by the relevant provincial/municipal government in China); and
 - A return air ticket or proof of other transportation arrangements to depart Singapore.
- Otherwise, the traveller may be refused boarding.

1.2.3. Post-arrival in Singapore

1.2.3.1. Health Measures (Overview)

(a) What health measures will I be subject to upon arrival in Singapore?

- **Step 1: Be tested for COVID-19.** Fast lane travellers from China must take a PCR test after arrival in Singapore.
 - Travellers will bear the costs of the post-arrival PCR test in Singapore.

- **Step 2: Remain isolated, await test results.**
 - Travellers must be transported from the airport to their self-sourced declared accommodation (non-residential address only) by the host company or government agency, subject to prevailing health measures.¹
 - Travellers must then remain isolated in the declared accommodation for one to two days until their test results are released.
 - Travellers will bear the full cost of their accommodation in Singapore.

- **Step 3: Follow a controlled itinerary.** If traveller tests negative for COVID-19, the traveller must follow a controlled itinerary, including:
 - For the first 14 days of the traveller's stay in Singapore, the host company or government agency must ensure that the traveller is transported directly from the declared accommodation to the workplace and back according to the submitted controlled itinerary.
 - The traveller may not use public transportation for this purpose, with the exception of private hire cars/taxis or cohorted company transport.²

- **Step 4: Adhere to epidemic prevention and control measures.** Throughout their stay, travellers must:
 - Use the TraceTogether app
 - Take their temperature twice daily
 - Report their health status to the host company or government agency

¹ Travellers are allowed to use private hire cars or taxis, but not public transport.

² Cohorted company transport refers to an arrangement whereby inbound travellers on the same trip are transported in the same vehicle.

- Adhere to prevailing public health requirements for the duration of their stay in Singapore

1.2.3.2. COVID-19 tests

(a) What COVID-19 tests will I be subject to upon arrival in Singapore?

- The traveller will undergo a PCR test upon arrival in Singapore.

(b) Will I be subject to a serology test in Singapore?

- The traveller does not need to undergo a serology test in Singapore in the first instance.

(b) What if I test positive for COVID-19 in Singapore?

- If tested positive for COVID-19, the traveller will be promptly accorded the necessary medical treatment. Travellers must bear the cost of the medical treatment.
- Singapore Citizens, Permanent Residents and Long-Term Pass holders who leave Singapore under the fast lane arrangement and comply with fast lane conditions are not travelling in disregard of travel advisories. They will not be required to pay for their medical bills at public hospitals in Singapore should they test positive for COVID-19 after their return to Singapore.

(c) Must I pay for the post-arrival test? How much is it?

Yes, travellers should expect to pay around S\$300 (inclusive of GST) for the post-arrival test.

(d) How long do I need to wait for my test results to be released?

- Test results are expected to take 1-2 days. In the meantime, travelers must stay isolated in their self-sourced declared accommodation.

1.2.3.3. Accommodation

(a) Will I be assigned accommodation in Singapore?

- All travelers must self-source their own accommodation for their entire stay in Singapore.

(b) Must I pay for my accommodation in Singapore?

- Yes, all travelers must pay for their own accommodation in Singapore, including the 1-2 days isolation period while waiting for the test results.

1.2.3.4. *TraceTogether*

(c) What is the TraceTogether app? Does the Singapore Government track my movements via the app?

- The TraceTogether app supports nationwide efforts to combat COVID-19 by enabling community-driven contact tracing. It facilitates the contact tracing process by exchanging Bluetooth signals with nearby phones running the same app.
- The proximity data collected allows the identification of people who were in close contact with an infected person more efficiently.
- The proximity data collected is stored locally in the user's phone, and is only shared with the Ministry of Health if the user tests positive for COVID-19. The TraceTogether app does not collect or track location data.
- The app works best on phones with Android version 5.1 and above. More information on the app can be found at tracetogether.gov.sg.

(d) I am unable to download the TraceTogether App on my phone. What should I do?

- If a traveller does not have a TraceTogether-compatible device, the host company or government agency should provide one to the traveller.

1.2.4. Returning to China

(a) Do I need to be tested again in Singapore just before I return to China?

- No, there is no need to be tested again in Singapore before returning to China.

(b) Do I need to be quarantined upon return to China?

- All fast-lane travelers must adhere to the normal epidemic prevention and control measures of the local province upon return to China.
- This may include a 14-day quarantine as required by most provinces for international arrivals into China.

- Travelers must also bear the cost of the quarantine where applicable.
- As the specific requirements may vary amongst provinces/municipalities, the returnee should verify the latest requirements with the relevant provincial/municipal authorities.

(c) Do I need to be tested again upon return to China?

- All fast-lane travelers must adhere to the normal epidemic prevention and control measures of the local province upon return to China.
- This may include COVID-19 tests which some provinces require for international arrivals to China.
- Travelers might also have to bear the cost of the tests where applicable.
- As the specific requirements may vary amongst provinces/municipalities, the returnee should verify the latest requirements with the relevant provincial/municipal authorities.

1.2.5. Other queries

(a) Can I use the fast lane to transit through Singapore?

- No. The fast lane is only for short-term essential business and official travel between Singapore and the fast lane regions in China, and not for transit through Singapore.

1.3. I am a Singaporean, not residing in China

- Only those residing in China can apply to enter Singapore using the fast-lane.
- Singaporeans residing outside of China can enter Singapore using normal procedures.

1.4. I am a non-Singaporean, not residing in China

- Only those residing in China can apply to enter Singapore using the fast-lane.

2. I want to go to China

2.1. I am a Singapore resident

2.1.1. I want to enter Tianjin

- There are currently no direct flights to Tianjin. The fast lane to Tianjin will be applicable to commercial travellers when direct flights resume.
- Those who are using private/chartered means of transport should contact the Foreign Affairs Offices of the relevant cities/counties/districts in Tianjin on the application procedures.

2.1.2. I want to enter Shanghai/Jiangsu/Zhejiang/Chongqing/Guangdong

2.1.2.1. *Application*

(a) Who is eligible to apply to travel to China under the fast lane?

- Residents in Singapore (i.e., Singapore Citizens, Permanent Residents, Long-Term Pass holders) who need to make essential business or official travel between Singapore and the six fast lane regions in China (Chongqing, Guangdong, Jiangsu, Shanghai, Tianjin, and Zhejiang).³
- The relevant local Chinese government authorities will assess each application on a case-by-case basis.

(b) What is the application process?

- **Applications for fast-lane travelers looking to enter China are open.**
- Broadly, applicants can expect the following application process. Please note that **this is just a guide**. As there may be some differences in the application process across the fast-lane regions, your local host company / government agency should check with the relevant local provincial/municipal authorities listed in Section 2.1.2.1 (h) for more details.

³ There are currently no direct flights to Tianjin. The fast lane to Tianjin will be applicable for commercial travellers when direct flights resume.

- **Step 1: Find a host.** Applicants must be sponsored by either a company or a government agency in one of the six fast lane regions in China, which will file an application on behalf of the applicant with the local provincial or municipal authorities.⁴
 - As the application process and documents required for each province/municipality may vary, your local host company / government agency should check with the relevant local provincial/municipal authorities for more details.
- **Step 2: Apply for visa.** If the application is approved, a Letter of Invitation specifically for essential business or official travel under the fast lane will be issued to the applicant. The approved applicant must thereafter submit a visa application and health declaration to the PRC Embassy in Singapore, which will issue the applicant a visa.
 - The requirement to obtain a visa also applies to Singaporeans visiting China for less than 15 days, as the 15-day visa free facility for Singaporeans travelling to China remains suspended by the PRC government until further notice.
 - For more details on visa application, please contact the PRC Embassy in Singapore.
- **Step 3: Ensure that you fulfill all fast-lane requirements.** The local host company or government agency should check with local provincial/municipal authorities on any additional fast-lane requirements imposed by the respective province/municipality. The traveler must ensure that he has fulfilled these fast-lane requirements prior to departure for China.
 - Besides taking a pre-departure COVID-19 PCR test and obtaining a negative test result within 48 hours before departure, this may also include other requirements such as keeping the local authorities informed of the traveller's flight details.

(c) What visas will I be eligible for under the fast lane, and what is the visa duration in China?

- The duration and type of the visas issued by China will be assessed on a case-by-case basis by the Chinese authorities.

(d) How can I further extend my visa duration when I am in China, if necessary?

⁴ The term “sponsor” refers to the company or government agency making the application on behalf of the traveller.

- Your local host company or government agency should contact the local Entry-Exit Administration Bureau for more information.

(e) May I go to China for long-term study on the fast-lane?

- No, the fast-track is only for those with essential business and official travel. You should contact the PRC Embassy in Singapore, your school in China, or the PRC Ministry of Education for further details.

(f) Where in China may I travel to? What are the approvals which I will need to obtain to do so?

- The fast lane is for travel between Singapore and the six fast lane regions in China (Chongqing, Guangdong, Jiangsu, Shanghai, Tianjin, and Zhejiang).⁵
- **Within the first 14 days of travel**, only travel within the fast-lane regions is allowed, subject to approval from the relevant authorities.
 - Please note that travel between fast lane regions within the first 14 days of arrival is only allowed for adjacent fast lane regions such as Shanghai and Jiangsu or Shanghai and Zhejiang.
 - Travellers who need to travel to other fast lane regions in China within the first 14 days (e.g. moving from Shanghai to Jiangsu), shall, through the host company or government agency, acquire in advance the approval, i.e., letter of invitation, from the relevant local provincial/municipal authorities of the next destination.
 - Travellers are only allowed to use the private transport designated by their companies/government agency to travel to other fast-lane regions. Travel via plane, rail, inter-city buses or other means of public transportation is not allowed.
- **After the first 14 days**, travel beyond fast-lane regions is allowed.
 - Inter-city/inter-provincial travel to the non-fast lane regions within China is allowed for fast lane travellers after the first 14 days.
 - However, travelers must adhere to the same domestic travel restrictions imposed on residents in China to move between those provinces/municipalities concerned.

⁵ There are currently no direct flights to Tianjin. The fast lane to Tianjin will be applicable for commercial travellers when direct flights resume.

- As some provinces/municipalities may require additional COVID-19 test(s) before the traveller is allowed to embark on inter-city/inter-provincial travel, your local host company or government agency should check with the relevant local provincial/municipality authorities if there are any such requirements.

(g) May my family travel with me?

- The fast-lane is for essential business travel.
- Those wishing to travel with family will have to go through usual procedures, and apply to the local provinces/authorities, or the Chinese Embassy.

(h) Who can I contact for more information on the arrangements on the China side?

- Please liaise with your host company or government agency in China for more details on the local arrangements.
- You may also wish to contact the following local authorities for further information.

Fast Lane Region	Local Authorities
Chongqing	For business travellers: Commerce Bureaus of the relevant counties/districts For official passport holders: Foreign Affairs Offices of the relevant counties/districts
Guangdong	Foreign Affairs Offices of the relevant cities/counties/districts
Jiangsu	Business travellers: Commerce Bureaus of the relevant cities/counties/districts in which the company is located Official passport holders: Foreign Affairs Offices of the relevant cities
Shanghai	Commerce Bureaus of the relevant districts
Tianjin	Foreign Affairs Offices of the relevant cities/counties/districts
Zhejiang	For business travellers: Commerce Bureaus of the relevant cities/counties/districts For official passport holders: Foreign Affairs Offices of the relevant cities

2.1.2.2. Pre-departure in Singapore

2.1.2.2.1. Tests

(a) What should I do before departing Singapore?

- **Step 1: Obtain letter from PRC Embassy.** The traveller must obtain a letter from the PRC Embassy in Singapore which confirms that he/she has been granted approval to travel to China under the Singapore-China Fast Lane.
 - This letter will be used as an indication of the traveller's eligibility to take a pre-departure COVID-19 test. This letter must be presented at the clinic before the test can be administered.
- **Step 2: Take PCR test.** Fast-lane travelers should take a PCR test in Singapore within 48 hours before departure, and obtain a health certificate of having tested negative for COVID-19.

(b) How much does it cost to take the PCR test?

- Travellers should expect to pay about S\$180 - S\$200 (inclusive of GST) for the pre-departure testing.
 - This is not payable by MediSave, MediShield Life and Integrated Shield Plans.

(c) Where do I take a pre-departure test in Singapore?

- Pre-departure COVID-19 PCR tests for fast lane arrangements may only be performed at the following Raffles Medical Group clinics listed below. An eligible fast lane traveller can contact the clinic directly for testing.
 - The traveller will need to adhere to the clinic's cut-off timings for the pre-departure tests to ensure that he/she is able to obtain the test results in time to be allowed to check-in for his/her flight.
- The traveller must take the test within 48 hours before departure, and obtain a health certificate of having tested negative for COVID-19. Travelers must pay for their own pre-departure tests.

- List of clinics for fast-lane testing:

S/N	Raffles Medical Group Clinic	Address	Operating Hours	Contact
1	CHANGI AIRPORT TERMINAL 3 B2	Singapore Changi Airport 65 Airport Boulevard #B2-01 Singapore 819663	Open 24 hours	+65-6241 8188
2	HARBOURFRONT	1 Maritime Square #03-56 Harbourfront Centre Singapore 099253	Mon: 8.30am to 7pm Tues to Fri: 8.30am to 5.30pm Sat: 8.30am to 1pm Sun & PH: Closed	+65-6273 3078
3	HOLLAND VILLAGE	118 Holland Ave Level 5 Raffles Holland V Singapore 278997	Mon to Fri: 8.30am to 9.30pm Sat, Sun & PH: 8.30am to 1pm, 2pm to 5.30pm, 6.30pm to 9.30pm	+65-6250 1141
4	RAFFLES CITY	252 North Bridge Rd #02-17 Raffles City Shopping Centre Singapore 179103	Mon to Fri: 7.30am to 1pm 2pm to 5.30pm Sat: 7.30am to 1pm Sun & PH Closed	+65-6339 6911
5	SHAW CENTRE	1 Scotts Road #04-09 to 14 Shaw Centre Singapore 228208	Mon to Fri: 8.30am to 6pm Sat: 8.30am to 1pm Sun & PH: Closed	+65-6838 0080

* For more details on COVID-19 tests, travellers may contact Raffles Medical Group at its 24-hour hotline: +65-6311 1222.

(d) What is the latest I have to be at the clinic, based on my departure flight timing?

- Travellers are advised to be at the clinic at least 2 hours prior to, and no later than, the stipulated cut-off timing in the table below. Travellers who do not adhere to this cut-off timing will not be able to obtain the results in time for departure.

Schedule for the “Latest Cut-off Test Timing” (Test Schedule)

Flight departure time	Latest Cut-off Test Timing
12.00am to 6.59am	10.00am two calendar days before flight
7.00am to 9.59am	1.00pm two calendar days before flight
10.00am to 11.59am	3.00pm two calendar days before flight
12.00pm to 1.59pm	5.00pm two calendar days before flight
2.00pm to 4.59pm	8.00pm two calendar days before flight
5.00pm to 11.59pm	9.00am the day before flight

- *For example, if a traveller’s flight departure time is 12 pm, 20 June, the traveller needs to present at the clinic latest by 5pm, 18 June. As the traveller must take the test within 48 hours before departure, the traveller is advised to be at the clinic between 12pm – 5pm, 18 June.*

(e) How can I make an appointment for pre-departure PCR testing?

- Please refer to the [Test Schedule](#) and book your test slot within the indicated timing. This is to ensure that you will have sufficient time to meet the fast lane requirements.
- **[>72 hours to flight]** You may book a test date through:
 - Raffles Connect app
 - Online booking system at www.rafflesmedicalgroup.com/appointment-booking. Real-time time slots availability is available on the corporate appointment booking webpage.
 - Calling the 24-hour appointment hotline at +65-6311 1222.
 - Calling the appointed clinics listed.
 - Email swabresult@rafflesmedical.com, stating your flight departure details, your preferred Raffles Medical clinic and your preferred date and time of appointment.
- **[72 hours to >48 hours to flight]** Please call the Raffles Medical Group 24-hour appointment hotline at +65-6311 1222.

(f) How far in advance should I make an appointment for the pre-departure PCR test?

- Due to limited slots, please make your appointment with the clinic **as early as possible**, once your flight timing is confirmed.

- Please refer to the [Schedule for the “Latest Cut-off Test Timing”](#) and **book your test slot within the indicated timing**. This is to ensure that you meet the fast lane requirements.
- If you do not make a prior appointment, please note that:
 - There is no guarantee that there will be a test slot for you; and
 - You may not get your results in time for your flight to qualify for fast lane arrangements.
 - Travellers who miss the cut-off test timing will not be able to obtain a test result in time for their flight.

(g) What details will I need to book an appointment for the PCR test?

- Please have the following information on hand when making an appointment for your test:
 - Identification and passport numbers
 - Departure flight timing
 - Time of your test slot: Please refer to the [Test Schedule](#) to confirm the latest cut-off timing for your flight
 - Address in Singapore
 - Contact number
 - Email address

(h) What documents should I bring for my appointment?

- Please bring the following:
 - Identification and passport
 - Letter from the PRC Embassy confirming that you have been granted approval by the relevant authorities in China to travel to China under the Singapore-China Fast Lane
 - Softcopy booking reference showing your departure flight timing

(i) What if I miss my test timing? What if I take my test after the Cut-off Test Timing?

- Travellers who miss the Cut-off Test Timing will not be able to obtain a test result in time for their flight.

- Please make arrangements early for your test slot so that you can qualify for the fast lane arrangements.
- (j) What happens if the clinic assesses that I am unable to receive the PCR test for unforeseen circumstances?
- If you are unable to receive the test, you may wish to reschedule your flight, if you still wish to tap on the fast lane arrangement.
- (k) When can I expect to get my PCR test results?
- You will receive your PCR test results and memo at least three hours before your flight.
 - The clinic will email the results to your email address. You will need to print and bring the memo overseas yourself.
- (l) I have completely recovered from COVID-19, but may still test positive on the post-arrival antibody test in China. May I still travel to China?
- There is a chance that those who have recovered from COVID-19 may still test positive for the anti-body tests.
 - As the Chinese authorities require travellers to test negative for both the post-arrival nucleic acid test and antibody test, those who test positive for either/both tests would not be allowed to continue with their travel plans in China.

2.1.2.2.2. Other queries

- (a) What documentation do I need to present to the airline staff at check-in before I will be allowed to board a flight from Singapore to China?
- Minimally, travellers should have on hand their negative COVID-19 certificate, valid visa and Letter of Invitation issued by the Chinese provincial/municipal authorities of Chongqing, Guangdong, Jiangsu, Shanghai, Tianjin or Zhejiang specifically for essential business or official travel under the fast lane.
 - As the specific requirements may vary amongst provinces/municipalities, the traveller should verify the latest requirements with his/her local host company or government agency, or the local provincial/municipal authorities.

2.1.2.3. Post-arrival in China

2.1.2.3.1. Overview

(a) What health measures will I be subject to in China? Do I need to be quarantined upon arrival in China?

- **The local fast lane region authorities are still finalizing their processes, which will be announced when ready.**
- Broadly, applicants can expect the following processes upon arrival in China. Please note that **this is just a guide**, and the exact details for each province/municipality will be announced when ready.
- **Step 1: Be tested for COVID-19.** Travellers must undergo one PCR test and one serology test upon arrival in China.
- **Step 2: Remain isolated, await test results.**
 - After undergoing the tests, the traveller must remain in centralized quarantine areas designated by the local provincial or municipal government for one to two days until the test results are released.
 - The traveller has to bear the costs of the tests and the one to two days' stay in the designated locations.
- **Step 3: Transfer to workplace/residence.** If traveller tests negative for COVID-19, the host company or government agency will transport the traveller directly from the above-mentioned location designated by the local provincial or municipal government to the workplace or residence.
- **Step 4: Follow a controlled itinerary within the first 14 days.**
 - The traveller must follow local epidemic prevention and control measures for the duration of his/her stay in China, including downloading the local health QR code used.
 - The host company or government agency will have to supervise the itinerary of and provide private transport for the traveller for the first 14 days upon his/her arrival in China.
 - The traveller can only commute between his/her residence and the workplace via a dedicated car and driver (i.e. no public transport allowed).

- Travellers are only allowed to travel between their place of residence and company via closed loop management.

2.1.2.3.2. Tests

(a) What are the tests which I will be subject to upon arrival in China?

- A fast lane traveller to China will be subject to one PCR test and one serology test upon arrival.

(b) What if I test positive for COVID-19 in China?

- If tested positive, the traveller will be promptly accorded the necessary medical treatment by the local government at his/her cost.

2.1.2.3.3. Other queries

(a) What would qualify as a “controlled itinerary” in China?

- As the specific requirements of a “controlled itinerary” may vary amongst provinces/municipalities, your local host company / government agency should check on the latest requirements of the provincial/municipal authorities and advise you accordingly.
- After the first 14 days from arrival, the traveller no longer needs to adhere to a controlled itinerary.
 - However, he/she must still follow local epidemic prevention and control measures for the rest of his/her stay in China.
 - As some provinces/municipalities may require the traveller to undergo a PCR test before being allowed to move beyond a controlled itinerary after the first 14 days, your local host company or government agency should check with the relevant local provincial/municipality authorities if there are any such requirements.

2.1.2.4. Returning to Singapore

(a) Do I have to take another PCR test in China before I return to Singapore? If so, where can I do so?

- No, travelers do not have to take another PCR test in China before returning to Singapore.

(b) What health measures will I be subject to upon returning to Singapore after my fast lane travel?

- All returnees to Singapore from China will:
 - Be issued a **14-day Stay-Home Notice (SHN)** upon entry into Singapore.⁶
 - Returnees who are Singapore Citizens or Permanent Residents may serve their 14-day SHN at their place of residence. Returnees who are Long-Term Pass holders may serve their 14-day SHN at a place of residence that they or their family members own or are sole tenants of; or in suitable accommodations such as a hotel, at their own cost.
 - All persons under SHN must remain in their place of residence at all times. They will be subject to close monitoring of their whereabouts, through electronic monitoring as well as physical spot-checks.
 - Strict enforcement action will be taken against those who breach the requirements of the SHN.
 - Be required to undergo a **COVID-19 PCR test** before the end of their SHN.
- For more information about the SHN issued by ICA, please refer to <https://www.ica.gov.sg/covid-19/shn>
- Travellers returning to Singapore from China after their fast lane travel may submit an appeal for COVID-19 PCR test arrangements in place of the SHN to COVID_STPOappeals@mti.gov.sg. Each appeal will be considered on a case-by-case basis and should be submitted at least five working days before the traveller's intended date of return to Singapore.

(c) Do I have to pay for my COVID-19 medical bills if I am found to have COVID-19 upon return from China?

- Fast-lane travelers who are Singapore Citizens, Permanent Residents and Long-Term Pass holders will not be required to pay for their COVID-19 medical bills at public hospitals should they test positive for COVID-19 upon return from China, as long as they comply with the terms of the fast lane arrangement, and for as long as the Government is paying for such COVID-19 patient bills.

⁶ All travellers entering Singapore from 17 June 2020, 2359 hours, and who had remained in Australia, Brunei Darussalam, Hong Kong, Japan, Macao, Mainland China, New Zealand, Republic of Korea, Taiwan and Vietnam in the last consecutive 14 days prior to their entry, will no longer have to serve their SHN at dedicated SHN facilities.

- Singapore Citizens, Permanent Residents and Long-Term Pass holders should retain the letter from the PRC Embassy in Singapore which confirms that he/she was granted approval by the relevant authorities in China to travel to China under the Singapore-China Fast Lane.
 - This letter would be used as an indication of eligibility to be exempted from the medical bills incurred, should he/she be tested positive for COVID-19 upon return from China via the fast lane.

(d) I am a fast-lane traveler, holding a Long-Term Pass. What should I do after my fast-lane travel to China, in order to ensure entry into Singapore?

- Long-Term Pass holders returning to Singapore after a visit to China via the fast lane should identify themselves as fast lane travellers during pre-departure airline checks in China and to ICA at Singapore immigration by presenting the Letter of Invitation issued by the Chinese provincial/municipal government of the fast lane region.

2.1.3. I want to enter other regions

- For now, the fast lane is only applicable for entry into Shanghai/Jiangsu/Zhejiang/Chongqing/Guangdong/Tianjin.
- Those who wish to enter other regions should follow the normal entry procedures.
- The fast-lane may be gradually expanded to other provinces/municipalities in the future.

2.2. I am not a Singaporean/PR/LTVP and not residing in Singapore

- Only those residing in Singapore can apply to enter China using the fast-lane.